

27/03/2020

COVID-19 Pandemic - Update

Dear Valued Customer,

In light of the current extraordinary circumstances we are relieved to say that Comtel are fully operational although it is likely that we will see some challenges over the coming weeks.

The health and safety of our employees is paramount and therefore we have implemented the following measures:

- Home Office for 80% of the employees
- We have urged all employees to take more stringent hygiene measures
- Our cleaning service providers have expanded their range of services accordingly. The “critical areas” defined by us are cleaned or disinfected in shortened cycles
- Internal meetings only take place if absolutely necessary
- No external visitors
- No visits to customers and business partners

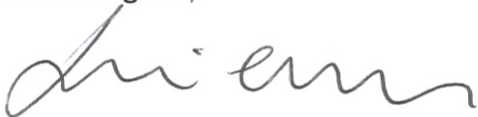
Currently the impact on our supply chain is minimal although we are starting to see some delays which are being managed effectively. Should a situation arise which impacts you directly, we will inform you as soon as possible.

Our German production partners continue to work at full capacity and have switched their entire operation in all areas to two isolated shifts.

If you have any concerns or questions, please do not hesitate to get in touch with your usual point of contact, all phone numbers and contact details remain unchanged.

We will keep you updated as things develop and we hope you and your families stay safe during this difficult time.

Kindest Regards,



Berthold Michels (President)